



PROBLEM MANAGEMENT IMPLEMENTATION FRAMEWORK: 6 KEY BUILDING BLOCKS

"Develop your Problem Management framework to streamline IT service delivery and minimise disruptions. Place emphasis on fast issue resolution and proactive problem detection, with a focus on supporting key organisational objectives. Support your teams to understand and adopt formal Root Cause Analysis techniques. A well-defined Problem Management strategy anticipates challenges and offers effective solutions. Here are 6 key building blocks to help shape yours."

